

Telemedicine Service

Family Medicine or COVID-19 Screening Test

☎ 2835 8602

✉ opd.telemed@hksh-hospital.com

Allergy Centre

☎ 2835 8430

✉ alc.telemed@hksh-hospital.com

Comprehensive Oncology Centre (Island East)

☎ 2917 1200

✉ coc.telemed@hksh-emc.com

Cardiology Centre

☎ 2835 7899

✉ cardiology@hksh-hospital.com



• SERVICE •



Video consultation with doctors

- Family medicine outpatient services (not applicable to NEW patients)
- COVID-19 screening test
- Allergy Centre
- Comprehensive Oncology Centre (Island East)
- Cardiology Centre



Pre-and post-consultation arrangement by nurses



Patients can either collect medicine/kit in person* or by authorised persons

* The prescribed medications for Family Medicine can be collected at Hong Kong Sanatorium & Hospital, or at designated HKSH Family Medicine and Primary Care Centre.



COVID-19 screening test

- Guaranteed same day report for sample submission before 5 pm
- Test kits/specimen delivery and pick-up service available

• PROCEDURE •

1



Enquiry and Appointment

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2



Appointment will be confirmed by email upon successful e-payment

3



A nurse will contact you for registration before appointment time

4

Attend video consultation with Doctors



Family medicine outpatient services

OR

Allergy Centre

OR

Comprehensive Oncology Centre (Island East)

OR

Cardiology Centre

After consultation, patients can collect prescribed medicine **in person** or **by authorised persons** after second successful e-payment



COVID-19 screening test

Delivery and pick-up of COVID-19 test kits/specimen by courier

• SERVICE CHARGE •

Package Price for COVID-19 Screening Test

One-time Video-Consultation + Deep Throat Saliva Test

* Package is only applicable from Monday to Sunday, 8 am to 7 pm, subject to clinic hours. Additional fees may apply for further consultation of any symptoms.

+ HK\$1,210

+ Delivery Charges \$120-\$320

Family Medicine

One-time Video-Consultation

HK\$320 – HK\$560*

* Subject to Outpatient Price Schedule

+ Medicine



Allergy Centre

One-time Video-Consultation

HK\$1,500 – HK\$2,500*

* Subject to Centre's Price Schedule

+ Medicine



Comprehensive Oncology Centre (Island East)

One-time Video-Consultation

HK\$1,500 – HK\$2,500*

* Subject to Centre's Price Schedule

+ Medicine



Cardiology Centre

One-time Video-Consultation

HK\$1,000 – HK\$2000*

* Subject to Centre's Price Schedule

+ Medicine



Notes

1. Not applicable for insurance claim. Health care voucher is not accepted. Once the payment is made, the booking is non-changeable, non-transferrable and non-refundable.
2. If the condition of patient falls into Guidelines of Centre for Health Protection (CHP), we will contact the patient immediately. Please note that we are also required to report to CHP.
3. This service is subject to the policies of HKSH Medical Group.



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HKSH Medical Group

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FAQ



Press Release